MHAP
Mental Health Access Point
A Division of Central Clinic

311 Albert Sabin Way
Cincinnati, OH 45229-2801
Phone: (513) 558-8888
Fax: (513) 558-3100

Hello,

You have been scheduled for an appointment for a mental health evaluation with us, and we would like to make your experience a pleasurable one. MHAP exists as the front door to mental health services for children and adults in Hamilton County who have a need to access services. After your appointment, your clinician will make treatment recommendations for you to a community provider based on your treatment needs. We have provided you with this document in order to best prepare you for your upcoming appointment. Below are some frequently asked questions:

How long will the appointment last?

- You should plan to be at your appointment for approximately two hours.

What should I bring with me?

- Photo Identification, Social Security Card, and Insurance Card

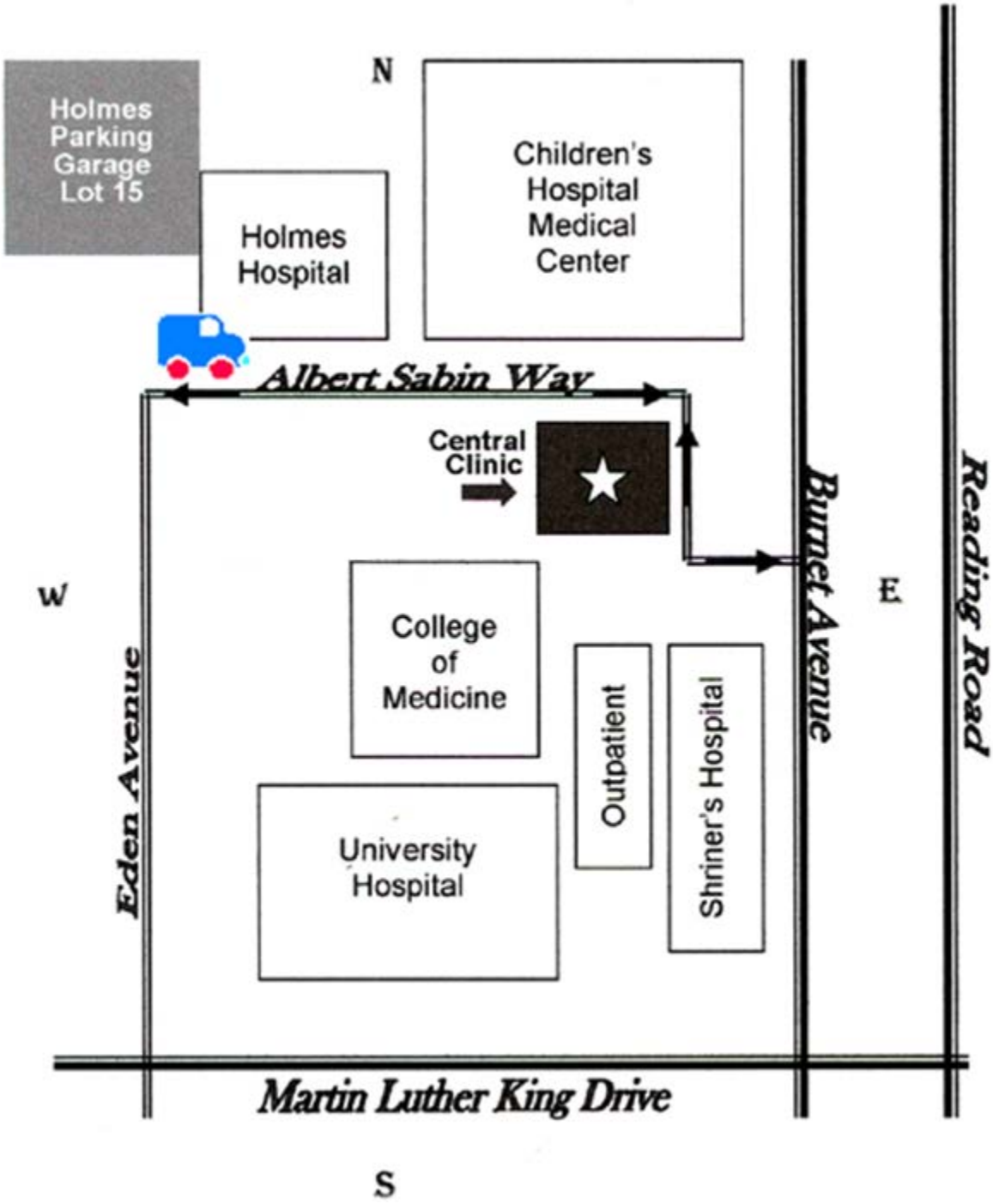
Where should I park?

- There are various parking options available for clients receiving services at Central Clinic Behavioral Health, located at Logan Hall. These options include: handicapped spaces behind Central Clinic for clients with an authorized handicapped sticker, Holmes Parking Lot, Eden Avenue Garage, and on-street parking located on Burnett Avenue, and on side streets east of Burnet Avenue. Please allow yourself at least 30 minutes before your scheduled appointment for parking/arrival to Central Clinic. Be sure to check in at the front window which is located in the first floor lobby of Logan Hall. (If this is your first appointment, please allow an additional 15 minutes to complete your financial interview before your intake interview.)

    - Holmes Parking Lot – If you are looking for free parking, be sure to take a parking ticket as you enter the gate at Holmes. Present your parking ticket at the time of your appointment, and it will be validated by Central Clinic.
    - Eden Avenue Garage – If you prefer to park in an enclosed garage, park in Eden. Be sure to take a parking ticket as you enter through the gate. Parking is not validated by Central Clinic. Parking rates vary depending on length of stay in the garage.
    - University Hospital Shuttle Stop – To avoid walking up the street to Central Clinic, wait at the designated shuttle stop at Holmes Hospital. The University Hospital van, which is red and white and has UNIVERSITY HOSPITAL on its side, will stop at this location

approximately every ten to fifteen minutes. The shuttle schedule is Monday thru Friday 6:00am to 8:00 pm.

- MAP:



Nearby Metro Routes

- Route 1 – Cincinnati Zoo (Vine Street Side)
- Route 39 – corner of Highland Avenue and Martin Luther King Drive
- Routes 43 & 45 – corner of Reading Rd. and Lincoln Avenue
- Route 46 – corner of Highland Avenue and Goodman Avenue
- Route 78 – corner of Vine Street and McMillan

What if I have no transportation?

- As soon as you know that you have no other option for transportation, please contact the Support Staff at 558-7756, and we will gladly make arrangements for taxi services to your appointment.

What if I cannot make it to my appointment?

- Call our Support Staff at 558-7756 if you know that you will not be able to make it to your appointment. Our appointments are limited, and we would like to offer this to another person who is in need of services.
- We will be available to reschedule your appointment for a time that better suits your schedule and our availability.

What if I have additional questions about MHAP?

- Feel free to contact us at 513-558-8888. Our hotline is answered 24 hours a day for your convenience.
- You can also visit our website at mentalhealthaccesspoint.org

Good Luck and we look forward to meeting with you!